

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM 000749

Sunita Kumari Sharma..... Complainant

Vs.

Samasth Infotainment Private Limited..... Respondent

Sl. Number and date of order	Order and signature of the Officer	Note of action taken on order
04 13.01.2026	<p>Complainant is present in the hearing through online mode.</p> <p>Smt. Laxmi Biswas (email:- laxmi.biswas@simoco.net) is present on today's hearing on behalf of the Respondent Company through online mode filing hazira through email.</p> <p>Heard both the parties in detail.</p> <p>The Complainant stated that she has received Rs. 3,00,000/- only from the Respondent till to date. She stated that the Respondent has not refunded any amount towards the bank Loan portion as yet.</p> <p>The Respondent stated that due to financial hardships they could not make payment as per their proposal submitted through Affidavit and as per direction of the Authority. She submitted that the Respondent shall be in a position to make some payment after 10(ten) days and therefore, she prayed for some more time to clear the dues of the Complainant.</p> <p>The Complainant stated that her hard earned money has been blocked by the Respondent since long days, nearing 9 years, but no positive action has been taken by the Respondent as yet for clearing her eligible dues. She prayed to the Authority for refund of her money immediately.</p> <p>After hearing both the parties, the Authority is of the opinion that the Respondent has already got sufficient time for refunding the dues of the Complainant but the Respondent not only failed to keep their own commitment but also failed to comply the order of the Authority in this regard. Therefore, the Authority is now pleased to give the following directions:-</p> <p>A. As per provision of section 18, of Real Estate (Regulation and Development) Act, 2016 read with Rule 18 of WBRERA Rules, the Respondent shall refund the Complainant the remaining principal</p>	

amount of Rs. **14,51,106/-** including the bank loan portion along with interest at the rate SBI PLR +2 per cent on the total principal amount of Rs. **17,51,107/-** to be calculated from the date of payment of the principal amount by the Complainant till the date of refund of the same, by the Respondent, through bank transfer within **30 (thirty) days** from the date of receiving this order of this Authority by speed post or by email whichever is earlier.

B. The Complainant shall again send her bank account details within **3(three) days** from the date of receiving this order through email.

In case of non-compliance of this order of the Authority, the Complainant is at liberty to file an Execution Application before the Authority as per the Execution Regulation.

With this direction the matter is hereby disposed of.

Let copy of this order be served to both the parties immediately.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)

Member

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority